



Cancellation Policy

At Royle Pamper Co, I take pride in offering you personalised, high-quality mobile massage and beauty treatments. As a sole trader, every booking matters — your time is valuable, and so is mine.

To help things run smoothly, please take a moment to review my cancellation policy:

Notice Period

- Cancellations made **24 hours or more in advance** – *no charge*.
- Cancellations made **less than 24 hours in advance** – *50% of the service fee will be charged*.
- Cancellations made **within 4 hours**, or if you're not at the agreed location – *100% of the service fee applies*.

No-Shows

If I arrive and you're not present or do not answer, it's considered a no-show and will be charged at the full rate.

Rescheduling

Need to move your appointment? No problem! Please give at least **24 hours' notice**. I'll do my best to accommodate changes made on shorter notice, but cancellation fees may still apply.

Feeling Unwell?

If you're sick or there's an emergency, just reach out. I understand that life happens and will assess each situation individually — your health and wellbeing come first.

How to Cancel or Reschedule

To cancel or change your appointment, please contact me directly via:

- **Phone:** 07975 885335
- **Email:** www.roylepamper.co.uk

Thank you for your understanding and continued support 🙏✨